

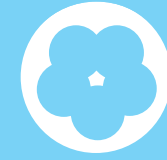
Our History

QUALITY HOME CARE SERVICES (QHC), based in Chicago IL, was established in 1994 and has taken great pride in providing superior home health care to the Chicago land area ever since. QHC is a family run, and operated business that provides qualified nursing care, social services, physical, speech and occupational therapy to patients at their home. The partnership we offer is one composed of open communication & highly qualified and certified health professionals.

Since our inception, QHC has prided itself on forming relationships throughout our community. Our network ties our patients with their physicians, hospitals & assisted living facilities throughout the Chicago land area.



HOME CARE SERVICES, LTD.



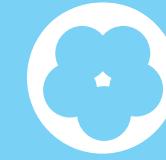
QHC Standards

To maintain our high standards of care, QHC has also developed strict and comprehensive hiring practices for our health care providers.

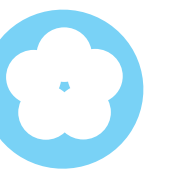
QHC nurses must undergo criminal background checks, infection control guidelines, have at least 5 years of nursing experience and undergo a personality interview so that we can determine the compassion behind their skill. In the interview we assess the care giver on 4 core competencies:

- 1. COMPASSION**— Our Health Practitioners must exhibit sympathy for the suffering of others, including a strong desire to help.
- 2. AWARENESS** — Our health practitioners must be well-informed about what is going on in the world and the latest developments in the health care industry.
- 3. EXPERIENCE** — Our health Practitioners must exhibit firm knowledge and skill gained through education and being exposed to the health care setting over an extended period of time.
- 4. PROFESSIONALISM** — Our Health Practitioners must possess the skill, competence, and character expected of a member of a highly trained health care professional.

Our nurses are monitored and held accountable to these standards by our administration and patients. QHC maintains communication with our patients to make sure each provider is living up to the 4 competencies.



Quality Home Care Services, Ltd.
3510 W 79th Street
Chicago, IL 60652
MyQualityCare.com
Phone: 773.471.0890
Fax: 773.471.0280



Locations
Our main office is located at 3510 W. 79th St. Chicago IL but our network of health providers allows us to see patients in North and South Chicago, Skokie, Gurnee, Naperville, Oak Lawn & surrounding areas.

Payment
Quality Home Care Services is Medicare & Medicaid certified. We are also accepted Blue Cross Private Insurance. We do not cover HMO plans.

Referral Procedure

1. Fill out all fields on the *Referral Sheet
2. Fax us the referral. Fax- 773.471.0280
3. Call us to confirm. Phone- 773.471.0890

*Referral sheet found inside folder sleeve.
To obtain more forms call us or fax us with the request. For further info go to www.myqualitycare.com



Our beliefs

Good health is a way of life. It is our belief that acute problems are the result of a continuum of poor health decisions and misguided habits. To maintain good health, a health practitioner must educate their patients about potentially harmful habits and reinforce healthy alternatives. This approach is not always easy health practitioners must remain open minded and communicate effectively with their patients in order for them to tailor their approach to fit individual patients.

Quality Home Care Services, believes that good health must incorporate awareness, education and action for a treatment to be truly effective.

Services

- Registered Nurses
- Physical Therapists
- Occupational Therapists
- Speech Therapy
- Medical Social Worker
- Home Health Aids

Skilled Nursing Services

- Wound Care
- Catheterization
- Intravenous Infusion therapy
- Ostomy Care

